

Terms & Conditions

For Government Agencies

By applying for testing with the National Test Centre of NRAA, the Applicant agrees to all the following terms and conditions:

1. All information and details provided by the Applicant in their application is true, correct and accurate to the best of their knowledge.
2. The applicant has to provide their system / product for testing in the form of one or more virtual machine image(s) (VMWare-compatible) that contains the all of the software applications and tools fully configured for the certification test. All software installed in this virtual machine image must be validly licensed and provided at no cost to NRAA for the purposes of certification testing. Applicants must not include any software for which it does not have valid licenses
3. Once their application for testing has been accepted by NRAA, Applicants will have to pay an administrative fee before they can schedule a date for testing their system / product. The fee is 500 OMR. This fee is non-refundable once paid.
4. The date of testing shall start at any time within 6 months of the submission date of their application for testing as agreed between NRAA and the Applicant. If the testing does not start within that time period, then the test is cancelled and the applicant has to submit a new application for testing again (for which they may have to pay another administrative fee) unless the cause of the delay is due to NRAA.
5. The Certificate of Compliance issued by NRAA will be valid only for major version of the system / product that is being tested. Every new

major version of the same system / product has to be tested again in order to obtain the Certificate of Compliance.

6. The Certificate of Compliance will only be issued to systems / products that fulfill 100% of the mandatory requirements, and at least 70% of the total requirements.
7. NRAA shall publish on its website the names of all such certified systems and products along with the version numbers and names of the respective Applicants.
8. The applicant who fails the certification test will be provided with a report containing NRAA's remarks and recommendations, and if the Applicant wishes to re-test the same system / product version, they will need to re-apply for testing again (for which they have to pay another administrative fee) and show during testing that they have completed the previously failed tests.
9. Any and all information provided by the Applicant to NRAA either in their application for testing or at any time during the whole process of testing shall be deemed to be non-confidential in nature.
10. NRAA is not bound to accept all applications for certification testing.
11. NRAA will bear no responsibility or liability whether legally, commercially or otherwise for any loss or damages arising out of or in connection with the certification testing procedures.